

Dear Editor:

The Chac Hal Al Homeowners Assembly, on January 26, 2018, voted to withdraw from the Colonos Association. The vote reflected years of frustration with Colonos and its failure to address serious problems affecting Chac Hal Al, and affecting the greater Puerto Aventuras community.

Chac Hal Al openly presented these issues at the Colonos Assembly, almost two months ago. Serious problems with the commercial boat employees, HOO HAA restaurant, and increasing non-resident use of our beaches and facilities were described in our letter read aloud at the Colonos Assembly. Above all is our continuing and growing concern with the ineffectiveness of Colonos security services and the open-to-the public admissions policy at the main gate to Puerto Aventuras. We called into question the leadership of Colonos. We believe the future continuation of Puerto Aventuras as a private residential community is at risk. We saw what happened with Akumal. Despite numerous complaints and petitions, Colonos has done nothing.

Our owners question what we are receiving for the Colonos dues that we pay. Colonos does not provide water, sewer, electricity, phone and internet. Colonos does not provide an effective security force and does not control non-resident, public admission through our main gate. Colonos does not have policies to restrict use of Puerto's amenities and facilities for our residents who pay for these.

We expected some concrete ideas would have been forthcoming and Chac Hal Al has been willing to work with Colonos to address these issues. But Colonos came with nothing. Chac Hal Al voted to leave the Colonos association because Colonos has failed to act. Our owners voted to discontinue payments for security services not provided and policies that are endangering our investments in what is supposed to be a private residential community. We are willing to pay our share for maintenance and landscaping that Colonos does provide.

Chac Hal Al is willing to continue dialogue with Colonos. Contrary to published reports, we have not joined another association. This is under consideration. We are willing and prepared to work for acceptable solutions to these issues and for changes in Colonos policies and practices. We are committed to making Puerto Aventuras

a better place to live and ensuring that Colonos is fully responsive to the needs of the residents of our community